

A message from Happy Tails Dog Training Center

Our training centre has the distinction of **never** having had a serious dog fight or a dog bite incident. We aim to keep our excellent track record. In this respect we request that you read and adhere to our rules.

Class Times

- All classes start on time, as indicated on your registration form and we appreciate your adherence to these times
- Please ensure that you arrive a few minutes earlier, so that your dog familiarise herself with the environment.
- If you arrive after class begin, kindly join the class in a quiet manner, so as to not disrupt the other dogs. You are welcome to ask your trainer afterwards about exercises you might have missed
- Please do not arrive more than 15 minutes before your class commences. We have other classes prior to the one you attend and you might disrupt the dogs that are working.

Leads

- ALL puppies and dogs are to be on lead at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your lead is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Excessively long leads are discouraged. A suitable length is between 90cm and 120cm.
- Chain leads are discouraged.

Collars/Chains

- ALL puppies and dogs are to be wearing a collar/chain at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your collar/chain is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Prong collars and electric shock collars are NOT allowed. Chain collars for puppies are discouraged.

Training & Agility Equipment

- Under **NO** circumstances are puppies or dogs allowed on any of the agility equipment or training obstacles unless under the direct supervision of an instructor or assistant.
- Please ensure that children attending the classes are made aware that none of the training or agility equipment is to be played upon/with.

General

- Please ensure that any mess your dog makes is cleaned up as soon as possible – we request that you bring your own plastic bags to training for this purpose. Should you forget, we do have bags available.
- Please ensure that your puppy or dog is suitably protected against ticks and fleas at all times.
- Should your puppy or dog be ill, please inform the instructor **before** coming to class.
- Please refrain from smoking, eating and drinking during classes.
- Please use the rubbish bins and ashtrays provided.
- Dogs not enrolled in classes are not allowed on the premises.

Benching of Dogs

- Dogs are NOT to be benched to the light poles or the clubhouse.
- Please bench your dogs away from areas of activity.
- Dogs must be benched on sturdy benching chains with a maximum length of 100cm and must be on slip/soft collars.
- Please ensure that your benched dog has access to water and shade.
- Please do not bench a dog near to another person's car – cars can be badly scratched by benched dogs jumping up on them.
- Should your dog bark or whine excessively when they are benched, please make alternate arrangements. This behaviour is very distressing for the benched dog and extremely disruptive to everyone.

Interaction with other dogs and people

- Please respect the personal space of other dogs and puppies – **do not allow** your puppy or dog to barge into another puppy or dog's space.
- Do **NOT** approach a benched dog i.e. a dog tied to a stake or pole.
- Please do **NOT** feed another person's puppy or dog without asking permission first. Should you be denied permission please do not be offended. Teaching a dog to accept food from a stranger is a very bad habit.
- Control of your dog remains your responsibility at all times.